

Part 3 Chapter 4: OTHER GAMES

Rule 4.1 Operation Of Progressive Keno Games.

(a) Prior to operating a progressive keno game, the licensee must have systems of record keeping, surveillance, and internal controls relative to the operation of the progressive keno game approved by the Executive Director.

(b) A licensee may impose a limit on a progressive keno game provided the limit imposed by the licensee is greater than the amount showing on the payoff indicator at the time the limit is imposed.

(c) Notice of the progressive keno game payoff limit must be prominently posted at the location of the progressive keno game, and information as to how and in what amount the payoff amount is advanced until the limit is reached shall be readily available to the public in the vicinity of the progressive keno game.

(d) A payoff indicator on a progressive keno game shall not be turned back to a lesser amount unless:

1. A player wins the amount displayed on the payoff indicator;
2. An adjustment becomes necessary to prevent the payoff indicator from showing a payoff greater than the limit; or
3. There is a malfunction, in which case an explanation must be entered as part of the system of records required by section (a) of this section; or
4. There is a dispute, as governed by subsections (f) and (g) of this section.

(e) Once a payoff amount appears on the payoff indicator, that amount may not be decreased except as allowed by this section and must be permitted to remain until won by a player, except as may be otherwise approved by the Executive Director.

Except as otherwise provided by this section, the amount appearing on the payoff indicator is an obligation to the licensee's patrons and it shall be the responsibility of the licensee, if he shall cease operation of the progressive keno game for any reason, including a transfer of ownership of the licensed gaming establishment, to arrange for satisfaction of that obligation in a manner approved by the Executive Director.

(f) In the event of a patron dispute over a payoff of a progressive keno game, the licensee shall:

1. Unless the Executive Director orders otherwise, deposit the total progressive keno payoff amount in an escrow account approved by the Executive Director until an investigation into the dispute has been completed and a decision regarding payment has been rendered; and
2. Set the progressive keno meter to its base amount and continue operating the game.

(g) If a patron dispute is resolved in favor of the licensee, the progressive keno payout must be returned to the meter, less the base figure amount.

(h) Video progressive keno is subject to the provisions of Part 3 Chapter 2, Rule 2.2 governing progressive slot machines.

(i) A licensee who operates a progressive keno game must at all times maintain a sufficient cash reserve or minimum bankroll to ensure that all obligations to patrons are met.

(Adopted: 09/25/1991.)

Part 3 Chapter 4: OTHER GAMES

Rule 4.1 Operation Of Progressive Keno Games.

(a) Prior to operating a progressive keno game, the licensee must have systems of record keeping, surveillance, and internal controls relative to the operation of the progressive keno game approved by the Executive Director.

(b) A licensee may impose a limit on a progressive keno game provided the limit imposed by the licensee is greater than the amount showing on the payoff indicator at the time the limit is imposed.

(c) Notice of the progressive keno game payoff limit must be prominently posted at the location of the progressive keno game, and information as to how and in what amount the payoff amount is advanced until the limit is reached shall be readily available to the public in the vicinity of the progressive keno game.

(d) A payoff indicator on a progressive keno game shall not be turned back to a lesser amount unless:

1. A player wins the amount displayed on the payoff indicator;
2. An adjustment becomes necessary to prevent the payoff indicator from showing a payoff greater than the limit; or
3. There is a malfunction, in which case an explanation must be entered as part of the system of records required by section (a) of this section; or
4. There is a dispute, as governed by subsections (f) and (g) of this section.

(e) Once a payoff amount appears on the payoff indicator, that amount may not be decreased except as allowed by this section and must be permitted to remain until won by a player, except as may be otherwise approved by the Executive Director.

Except as otherwise provided by this section, the amount appearing on the payoff indicator is an obligation to the licensee's patrons and it shall be the responsibility of the licensee, if he shall cease operation of the progressive keno game for any reason, including a transfer of ownership of the licensed gaming establishment, to arrange for satisfaction of that obligation in a manner approved by the Executive Director.

(f) In the event of a patron dispute over a payoff of a progressive keno game, the licensee shall:

1. Unless the Executive Director orders otherwise, deposit the total progressive keno payoff amount in an escrow account approved by the Executive Director until an investigation into the dispute has been completed and a decision regarding payment has been rendered; and
2. Set the progressive keno meter to its base amount and continue operating the game.

(g) If a patron dispute is resolved in favor of the licensee, the progressive keno payout must be returned to the meter, less the base figure amount.

(h) Video progressive keno is subject to the provisions of ~~Section III-B-2~~[Part 3 Chapter 2, Rule 2.2](#) governing progressive slot machines.

(i) A licensee who operates a progressive keno game must at all times maintain a sufficient cash reserve or minimum bankroll to ensure that all obligations to patrons are met.

(Adopted: 09/25/1991.)